

## Nationally Recognised Qualifications and Specialist Courses

### Nationally recognised qualifications:

- Certificate III in Individual support (Disability)
- Certificate III in Individual support (skills recognition)
- Certificate IV in Disability
- Certificate IV in Disability (skills recognition)
- Certificate IV in Leadership and management

To support the NDIS transition we can offer a variety of funding including **funded skill sets** – please enquire.

### Online induction and refresher programs:

Our library of online learning is continually growing so please stay in touch to keep up to date with our latest courses.

For staff who work directly with clients, we recommend a blended approach as best practice.

We offer practical workshops to complement online learning

- Back yourself (theory): unpacking manual tasks\*  
(also available as a face to face course)
- DisabilityAware: An awareness and inclusion program
- Fire safety and emergency response
- Good working relations
- Good working relations for managers and supervisors
- Work health and safety (WHS) awareness and duty of care
- Work with diverse people
- Respond to suspected abuse
- Assist with medications (theory)
- Infection prevention and control (theory)
- Nutrition and disability
- Recognise healthy body systems

#### Online courses coming soon:

- Oral hygiene for people with disability
- Promoting health for people with disability

### Leadership programs:

- Management and Leadership programs are developed by consultation offering a framework which is customised to your organisation.

### For people with disability we offer:

- Certificate I in Information technology and digital media
- Certificate II in Business
- Certificate II in Retail services

### Specialist courses:

#### Health and personal care:

- Bowel care
- CPR refresher
- Epilepsy (including emergency medications)
- First aid
- Infection prevention and control
- Medication policy and practice
- Mealtime assistance
- Tube feeding

#### Hydrotherapy:

- An introduction to working with people with disabilities in the water (Hydrotherapy)

#### Workplace health and safety:

- Preventing and responding to abuse, assault and risk of harm:  
(\*Respond to Suspected Abuse available online)
- Transport people with disability

#### Interpersonal skills and communication:

- Accidental counsellor
- Conflict and coaching
- Documentation
- Key word sign

#### Allied Health:

- Disability Dynamic (online)
- Dysphagia and Cerebral Palsy
- Seating and positioning (blended: online + workshop)
- Splinting and casting for people with Cerebral Palsy

#### Technology:

- Assistive technology: An introduction

Ask us how we can help you  
customise training  
for your organisation!

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